

VGC Tuition Refund Policy

- The registration fee is not refundable.
- A bank transaction fee of \$45 will be deducted from all refunds sent by international wire transfer.
- The institution must pay the tuition or fee refund within 30 days after receiving notice of withdrawal or refusal of study permit; providing a notice of dismissal, or the date on which the first 30% of the hours of instruction are provided (no-show).

Circumstances when refund is payable	Amount of refund
Before the program start date, institution receives a notice of withdrawal or provides a notice of dismissal :	
<ul style="list-style-type: none"> - No later than seven days after the student signed the enrolment contract, and - Before the program start date 	100% of tuition and all related fees, other than application fee. Related fees include: administrative fees, application fees, assessment fees, and fees charged for textbooks or other course materials, and unused aircraft utilization fees.
<ul style="list-style-type: none"> - More than seven days after student signed the enrolment contract, and - Before the program start date. 	Institution may retain up to 10% of tuition, to a maximum of \$1,000 paid or payable under a contract.
After the program start date, the institution provides a notice of dismissal or receives a notice of withdrawal (applies to all programs):	
<ul style="list-style-type: none"> - No later than seven days after the program start date, the institution provides a notice of dismissal or receives a notice of withdrawal 	Institution may retain up to 10% of tuition, to a maximum of \$1,000 paid or payable under a contract.
After program start date, institution provides a notice of dismissal or receives a notice of withdrawal (applies to all approved programs, other than solely-asynchronous distance-education-only programs):	
<ul style="list-style-type: none"> - After the program start date, and up to and including 10% of instruction hours have been provided. 	Institution may retain up to 10% of tuition paid or payable under a contract.
<ul style="list-style-type: none"> - After the program start date, and after more than 10% but before 30% of instruction hours have been provided. 	Institution may retain up to 30% of tuition paid or payable under a contract.
<ul style="list-style-type: none"> - After the program start date, and after more than 30% but before 50% of instruction hours have been provided. 	Institution may retain up to 50% of tuition paid or payable under a contract.

Circumstances when refund is payable	Amount of refund
- After the program start date, and after more than 50% of instruction hours have been provided	No refund due
Student does not attend program – “no show” (applies to all students except those enrolled in a program delivered solely by asynchronous distance education):	
- A student does not attend the first 30% of the program.	Institution may retain up to 50% of the tuition paid under a contract.

Institution receives a refusal of study permit (applies to international students requiring a study permit)	
- Before 30% of instruction hours would have been provided, had the student started the program on the later of the following: a) The program start date in the most recent LoA b) The program start date in the enrolment contract - Student has not requested additional LoA(s)	100% tuition and all related fees, other than application fees
Student enrolled in a program without having met the admission requirements for the program	
- If the student did not misrepresent the student's knowledge or skills when applying for admission and the registrar orders the institution to refund tuition and fees	100% tuition and all related fees, including applications fees.
Institution does not provide a work experience	
- The institution fails to provide the work experience within 30 days of the contract end date, unless the registrar determines the institution was prevented from doing so by circumstances beyond its control.	100% tuition and all related fees, other than application fees